



Making IT Connect

Intec Group is an Australian organisation specialising in the delivery of information technology services throughout Australia and South East Asia. Intec Group's mission is:

„to provide objective, cost effective services to assist clients utilise information, and information technology, in a manner that supports their goals and maximises their return on investment“.

Intec takes an **innovative** approach to delivering solutions to its clients yet is mindful of the need to be **pragmatic** and to provide **value for money**. Intec prides itself on delivering **quality** using proven project management techniques whilst maintaining a **customer focused** approach.

Intec Service offerings are summarised below:



Consulting

- IT Strategic Planning
- Business Case Preparation
- Feasibility Studies
- Requirements Definition
- Tender Specification
- System Selection
- Business Process Re-engineering

Delivery and Support

- System Integration
- Application design, development and implementation
- Website design, development and implementation
- e-Commerce design, development and implementation
- On-going support of Intec developed applications, e-Commerce solutions and websites

Management

- Project Direction and Management
- IT Management
- Managing Outsourcing

Training

- Public Courses
- In-house Courses
- Seminars

Contracting

Supply of IT Contractors

The Intec Group Consultants

Intec has established a formidable team of professional and experienced consultants offering relevant expertise across a range of IT disciplines and industry sectors. Intec believes that its emphasis on experience and empathy with individual customers sets it apart from its competitors.

Intec consultants are carefully matched to assignments to ensure an optimum fit between the customer's needs and the consultant's skills and experience. Where appropriate, Intec is able to draw on a large network of specialist associates to present the strongest possible team for the assignment. In every case, Intec consultants are driven by the need to add real and tangible value to their clients' enterprises and these objectives are reinforced by the senior management team. A culture of leadership, teamwork, and customer-focus stands behind every Intec consultant.

A Selection of Clients

Since forming in 1993, Intec has worked for numerous clients throughout Australia and South East Asia. A selection of the clients for whom Intec has undertaken assignments are listed below:



Public Sector

Centrelink
Australian Taxation Office
Department of Education Training and Employment
Department for Administrative and Information Services
Department of Correctional Services
HomeStart Finance
Adelaide City Council
Natural Heritage Trust
Primary Industries & Resources SA
Queensland Rail
SA Police

Private Sector

Newmont Australia
FH Faulding and Co Limited
Health Services Australia
Metcash Trading Limited
National Rail Corporation
Freight Australia
Hansen Yuncken Limited
Macquarie Bank
TasRail
Beaumont Tiles
Chief Kitchenware
Crippled Children's Association

Client Testimonials



"The partnership with Intec to develop the strategic directions has been invaluable. Intec's ethical and professional approach to focusing on the customer and the required outcomes has enabled the organisation to be a leader in the deployment of e-Business. Their expert capability to engage the business stakeholders is the key to their success. "

"Triple "E" was a critical application for the business. Intec proved to be a valuable partner through all phases of implementation. Their strength was the pragmatic approach to engage the business and manage the expectations. Their ongoing systems support has been exemplary."

**David Blair, Director Information Management,
Primary Industries and Resources SA**

"Intec provided experienced staff who were able to combine pragmatism with future vision in their contribution to our strategic plan. Intec staff impressed with their knowledge of our business and commitment to find solutions that matched our needs."

Garry Dickie, IT Director, South Australia Police

"Intec proved a valuable partner to National Rail during the design and implementation of our Train Management System, a world-class information system now used by National Rail to plan, deploy and monitor our network train operations. Their expert assistance in project managing this major business initiative was a key factor in delivering this project on budget and to specification."

John Fullerton, Chief Operating Officer, National Rail Corporation

"Our experience with the services of Intec trainers/ consultants is one of complete satisfaction. Our co-operation over the past 10 years has been rewarding and to a large extent attributable to the professionalism, expertise, and excellent service of Intec staff."

Jennie Mak, Managing Director, Communications Engineering Limited, Hong Kong

"For the past 10 years we have enjoyed working with Phil Ingerson and his team at the Intec Group. They have provided a suite of highly professional training courses focusing on the business and project management issues of I.T. development for our client base in Sydney, Melbourne and Brisbane. The continual high standard of delivery and experience has meant continued repeat business from many organisations who use the courses as regular professional development for their staff."

Martin Davie, Managing Director, DP Education (Seminars) Pty Limited, Sydney